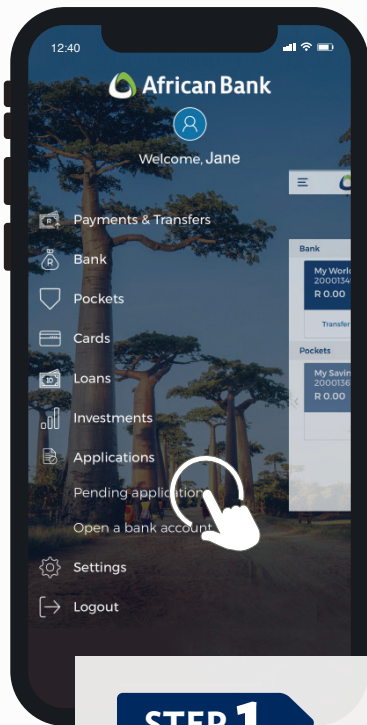


HOW TO COMPLETE A PENDING APPLICATION

If you do not complete your application in full on internet banking, you may continue the process from the point of document upload or another later stage

 **LOG IN TO YOUR BANKING APP TO BEGIN**

This should take you about

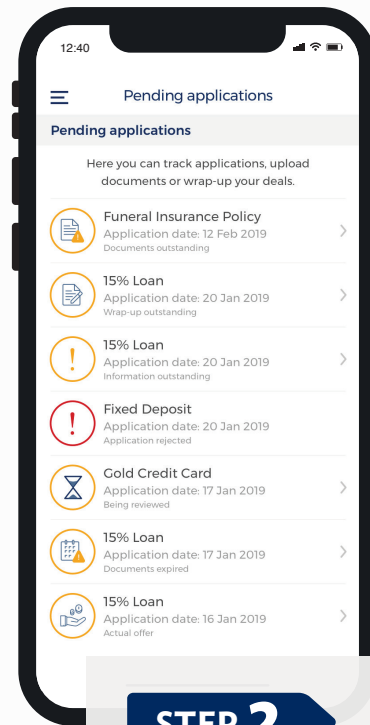


STEP 1

Go to **MENU** ☰

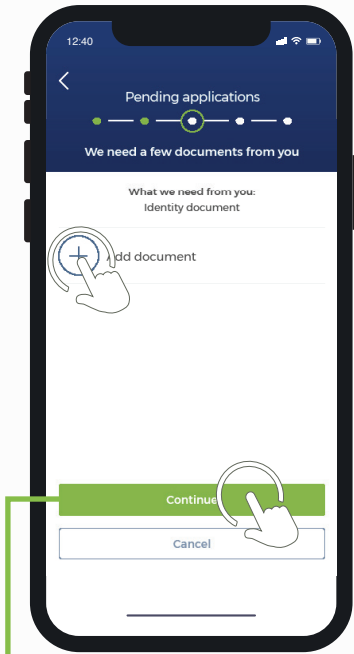
 Tap **APPLICATIONS**


 Tap **PENDING APPLICATIONS**



STEP 2

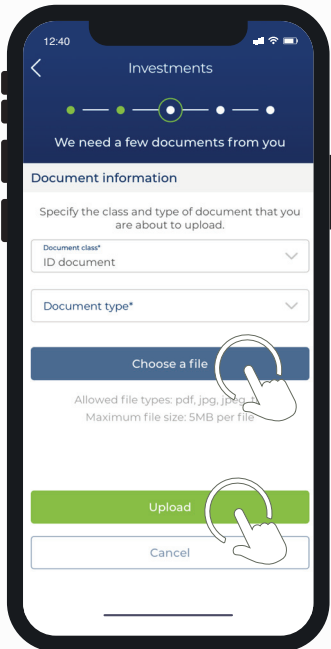
SELECT THE INVESTMENT APPLICATION you would like to continue with

**STEP 3**

Tap  to upload your ID document and follow upload instructions

Once uploaded,
Tap **CONTINUE**

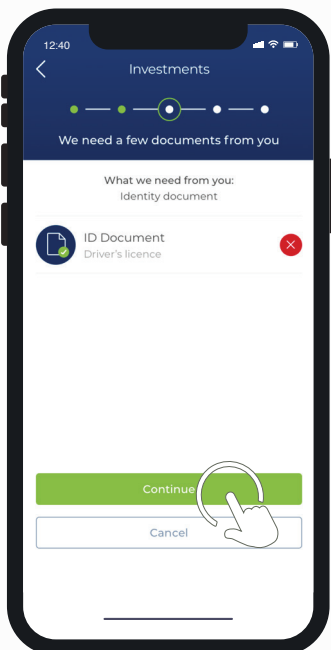
TIP:
You can click **CANCEL** if you do not want to proceed

**STEP 4**

Select the **type** and **class** of the document you are uploading

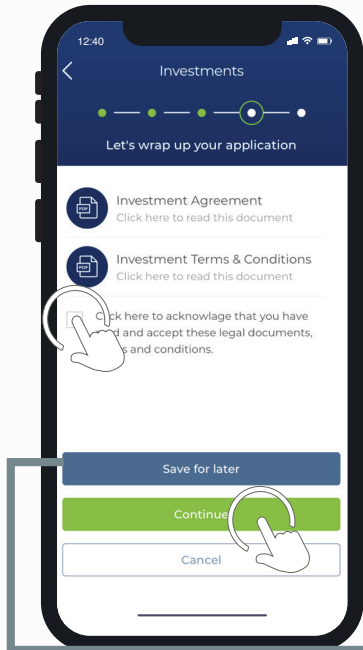
Tap **CHOOSE A FILE**
Tap **UPLOAD**

TIP:
You have an option to upload a document from your device or take a photo of your document

**STEP 5**

Once you have uploaded your document,

Tap **CONTINUE**

**STEP 6**

Tap to read legal documents, terms and conditions

Check BOX to accept

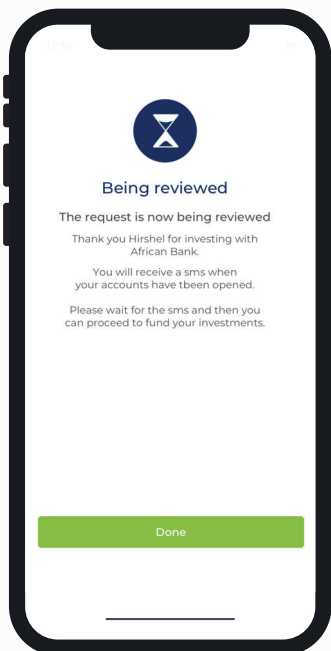
Tap CONTINUE

TIP:

Once you tap to read, you have the option to view, share or email documents

TIP:

Tap **SAVE FOR LATER** at any stage if you want to complete your application at another time

**DONE**

Your request will be reviewed

Once all details and documents have been verified, your application will be approved

YOU WILL RECEIVE AN SMS WHEN YOUR ACCOUNT HAS BEEN OPENED