

HOW TO COMPLETE A PENDING APPLICATION

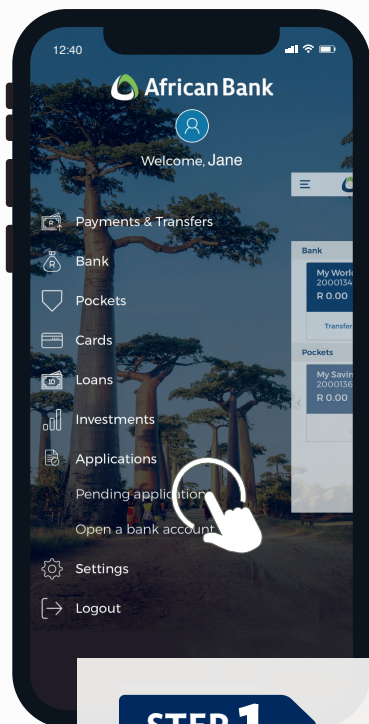
If you do not complete your application in full on internet banking, you may continue the process from the point of document upload or at another later stage

 **LOG IN TO YOUR BANKING APP TO BEGIN**

This should take you about



MAIN MEMBER SELECTION

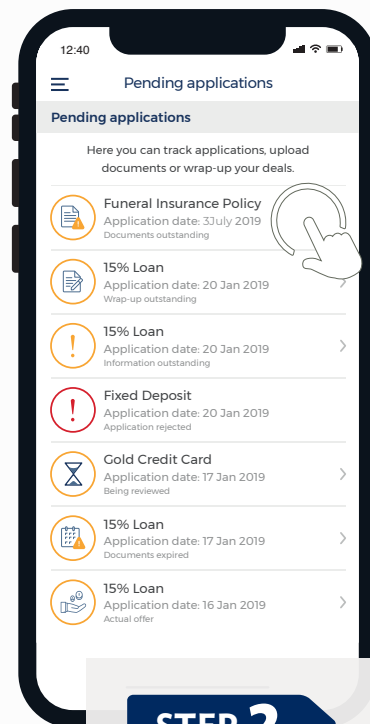


STEP 1

Go to MENU ☰

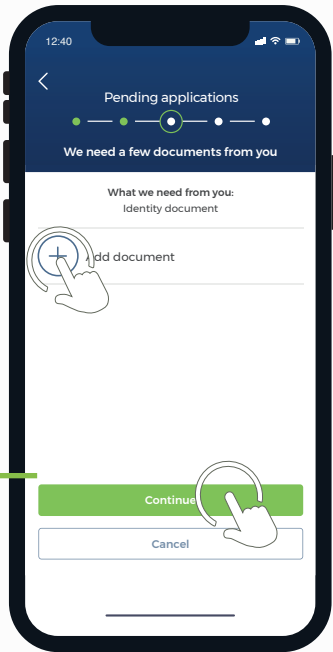
 Tap **APPLICATIONS**


 Tap **PENDING APPLICATIONS**



STEP 2

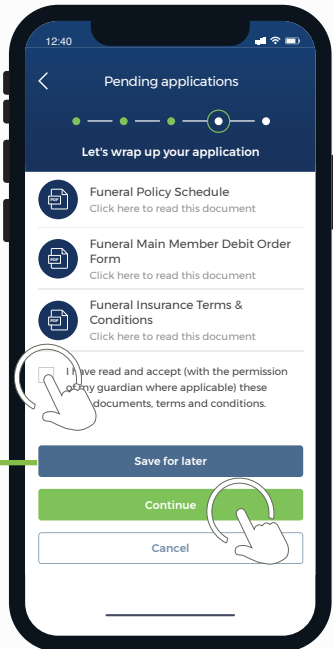
SELECT THE FUNERAL INSURANCE POLICY APPLICATION you would like to continue with

**STEP 3**

Tap  to upload your ID document and follow upload instructions

Once uploaded,
Tap **CONTINUE**

Tip: You can click CANCEL if you do not want to proceed

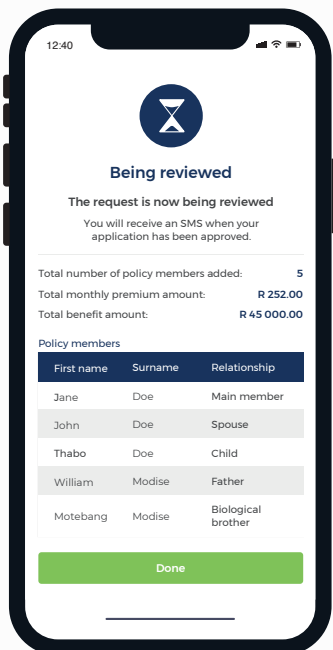
**STEP 4**

Tap to read legal documents, terms and conditions

Check **BOX** to accept
Tap **CONTINUE**

Tip: Once you Tap to read, you have the option to view, share or email documents

Tip: Tap SAVE FOR LATER at any stage if you want to complete your application at another time

**DONE**

Your application will be reviewed

Once all details and documents have been verified, your application will be approved and your funeral insurance policy account will be opened

IF NOT DONE IMMEDIATELY ONLINE, YOU WILL RECEIVE AN SMS WHEN YOUR APPLICATION HAS BEEN APPROVED